At DIA we are doing some amazing work thinking about putting customers, putting citizens at the centre of government services.  Not just our own, but leading service delivery for all New Zealanders, people who are resident here, for people who want to move here - thinking about wrapping those services around people in ways that best meet their needs. And also making sure that we are thinking about service design and delivery, not only from an agency specific perspective but also from a total government perspective, so that people have access to integrated services available to them digitally or in other forms that really meet their needs. It's our job to lead that right across the New Zealand public service.

To do that we need the best, smartest people who are not afraid to think about new ideas or challenge the status quo. We've got an entire team wrapped around service innovation and we really have an opportunity right now to shape public services and to work right across all parts of government to rethink, reframe and redesign public services in the way that we thought about them or had them for the last thirty odd years.

We need people who can think innovatively and come up with fantastic ideas about how to do things better.  We need to think about how you measure those and how you measure success and we need people who are fantastic at working to actually come together to do something different. If you're keen to work with us to do it then come join us. We'd love to have you.