[Instrumental music plays as part of the introduction. The scene opens with a picture frame displaying the words ‘DIA is a place where people feel welcome. A brief montage of photos is shown: women talking at the National Library; the touch screen at the National Library; a woman on the telephone; the Duke and Duchess of Cambridge; a woman handling archived materials; two people engaged in hongi; a marriage ceremony; a meeting room full of people; two people working with papers at Archives New Zealand; a woman turning the pages of an old book; people looking at computer screens; and the passport office counter. The camera then pans right to Colin MacDonald. Colin is shown from the waist up, in his office with a pot plant and windows in the background.]

Kia ora, I'd like to welcome you to the Department of Internal Affairs I'm Colin MacDonald and I'm the chief executive.

You’re just about to come and join us to help us be a great place to work.  Something that's really important to us is that we have a great environment that encourages people to do the best because

what we do here is really important for New Zealand.

Our job is really all about connecting New Zealand and New Zealand communities with the government and helping them to be part of a prosperous and safe society.

We do that through very diverse activities that range from storing some of the country's most important documents and preserving them and letting people see them safely, through to helping people transact online, helping government shape its services for the future.

So we have a role that really does span the country's past, its present and its future, and it doesn't matter which part of the Department you're coming to join to help us with that vision, your role will be to put the customer at the center of everything that you do and making sure that we serve New Zealanders as well as we possibly can.

As I say, it's a great place to work, I love being here and I really hope that you do too. I'm looking forward to meeting you in person after you've joined us and when you come along to the induction programme. I do a presentation at every induction and I'm really keen to meet. In the meantime I look forward to seeing you and welcoming you to DIA.