19 August 2025

# Practice Note: Updates to the Trust Framework Rules

Section 18 of the Digital Identity Services Trust Framework Act empowers the Trust Framework Board to recommend updates to the Trust Framework Rules to the Minister, including updates to the existing Trust Framework Rules.

The Trust Framework Rules are likely to be amended regularly to keep up with technical and other rapid changes in the digital identity ecosystem. This is to ensure the rules remain relevant for providers of digital identity services and fulfil the purposes of the Act.

The Trust Framework Rules apply to Trust Framework providers and the accredited services they provide. Trust Framework providers are required to comply with any new or changed Trust Framework Rules that are made during the course of their accreditation.

Trust Framework providers will be given opportunity to submit on any proposed rule changes as part of the consultation process required by the Act.

The Trust Framework Authority will use reasonable endeavours to inform Trust Framework providers, and providers who are in the process of applying for accreditation, of new or changed requirements in the Trust Framework Rules in advance of the rules coming into effect. Changes to the rules are also required to be notified in the Gazette and are published on the Trust Framework website.

Compliance activities undertaken by the Trust Framework Authority will take into account the level of change that may be necessary for a Trust Framework provider as a result of new or changed rules. In practice, this means the Trust Framework Authority will assess, amongst other things, the risks that the rule changes are designed to mitigate and the extent of change required by providers.