**Division IA – General Rules**

Part 1 Interpretation

Part 2 Application of Rules

Part 3 Tips

Part 4 Advice

Part 5 Side Bets

Part 6 Disputes/Complaints

Part 7 Use of Calculators and Other Devices Prohibited

Part 8 Invalidation of Games

Part 9 Wagers

Part 10 Payment of Winning Wagers

Part 11 Unclaimed Wagers and Winnings

***1.0 Interpretation***

1.1 In these rules, unless the contrary intention appears:

“**Act**” means the Gambling Act 2003;

“**Casino**” means a Casino licensed under the Casino Control Act 1990 or the Gambling Act 2003;

“**Casino Operator**”, in relation to a Casino, means the operator for the time being of the Casino, being the holder of a casino operator’s licence granted under section 37 of the Casino Control Act 1990 or section 130 of the Gambling Act 2003;

“**Casino Supervisor**”, in relation to a Casino, means a person other than a Game Supervisor who is responsible for the supervision and management of gambling operations in the Casino;

“**Certificate of Approval**” means a certificate of approval as an employee in a Casino issued under section 163 of the Act;

“**Chips**” means any tokens used or capable of being used in a Casino in the conduct of gambling in the place of money and approved for the purpose by the Secretary;

“**Game Supervisor**” means the person responsible for the supervision of the operation of a game;

“**Gambling Inspector**” means an inspector appointed under section 330 of the Act;

“**Gaming Machine**” means a Gaming Machine as defined in the Act;

“**Minimum Operating Standards**” means standards specified by the Secretary, under section 141 of the Act, for the day-to-day operation of a Casino;

“**Secretary**” means the Secretary for Internal Affairs;

“**Void**” means:

* 1. in relation to a wager, that the wager shall be invalid and shall neither win nor lose,
  2. in relation to a hand, round or keno draw, an invalid hand, round or draw with no result.

“**Winnings**” includes any non-monetary prize won on a wager.

1.2 In these rules, unless the contrary intention appears:

1. the singular includes the plural and vice versa;
2. a reference to this Division is to this Division 1A;
3. a reference to these rules is to the rules in this Division 1A;
4. a reference, in a rule, to a subparagraph is to a subparagraph of that rule;
5. a reference to a rule in a division is to a rule in that division;
6. a reference to a section of a division is to a section of that division; and
7. a reference to an appendix to a division is to an appendix to that division.

***2.0 Application of Rules***

2.1 This Division shall apply to the following games:

1. Bingo
2. Electronic Gaming Machines;
3. Gaming Machine Tournaments;
4. Keno; and
5. Racing Game

together with, and subject to, the rules governing the conduct of the particular game. These rules shall be binding on the Casino Operator and its employees and agents.

2.2 For the avoidance of doubt, unless a contrary intention appears, capitalised terms used in the rules for a game referred to in rule 2.1 but not defined shall have the meanings ascribed to them in this Division.

2.3 By participating in a game a player undertakes to comply with and be bound by the applicable rules.

***3.0 Tips***

3.1 No person employed in a Casino in any capacity relating to the conduct of gambling, and no other holder of a Certificate of Approval employed in or associated with a Casino, may solicit or accept any tip, gratuity, consideration or other benefit from any player or customer in the Casino.

***4.0 Advice***

4.1 A player shall not be advised by an employee of the Casino on how to play, except to ensure compliance with these rules.

4.2 No spectator may, unless requested by a player, influence or offer advice to that player regarding that player’s decisions of play.

***5.0 Side Bets***

5.1 Players and spectators are not permitted to have side bets with or against each other.

***6.0 Disputes/Complaints***

6.1 Complainants in all unresolved disputes shall be advised of their right to make a complaint to a Gambling Inspector in relation to the conduct of gambling.

6.2 The Casino Operator shall make a copy of these rules available for examination upon request.

6.3 To the extent that a matter is not addressed by these Rules, the Casino Operator’s decision is, in relation to that matter, final, subject to rule 6.1.

***7.0 Use of Calculators and Other Devices Prohibited***

7.1 No person shall, either alone or in concert with any other person, use or have in his/her possession or control, at or near any Gaming Machine or location related to the playing of a Gaming Machine, any item, apparatus or device with the purpose or intention of communicating, recording, projecting, analysing, influencing the outcome of and/or interfering with the proper or normal operation of the Gaming Machine or a part thereof.

7.2 The Casino Operator may direct any person to switch off and/or remove any item, apparatus or device from any designated gambling area which, in the Casino Operator’s opinion, could be used in breach of rule 7.1.

7.3 Where the Casino Operator is satisfied that a player has contravened rule 7.1 it may:

1. declare that any wager made by the player shall be void; and
2. direct that the player be excluded from further participation in the game.

7.4 Rule 7.1 of this Division shall not apply to possession, use or control by an agent or employee of the Casino Operator, a Gambling Inspector or a member of the Police, where such person is acting in the course of his/her duty.

***8.0 Invalidation of Games***

8.1 The Casino Operator may invalidate the outcome of a game if:

* 1. the game is disrupted by civil commotion, fire, riot, brawl, robbery, or an act of God; or
  2. any fraudulent act is perpetrated by any person that, in the sole opinion of the Casino Operator, affects the outcome of the game.

8.2 Where the outcome of a game is invalidated pursuant to rule 8.1, all wagers made by the players for that particular result shall be refunded, provided that the Casino Operator may direct that the wager of any person referred to in rule 8.1(b), being a player, be forfeited.

***9.0 Wagers***

9.1 A player shall not make, and the Casino Operator, its employees and agents shall not accept, in connection with any game, a wager if the wager is not expressly permitted by the rules of the game.

9.2 Where the rules of a game provide for wagers to be made with or represented by Chips, such Chips shall be value Chips (i.e. marked with denominations of value) unless the rules permit non-value Chips (i.e. Chips without denomination markings) to be used.

***10.0 Payment of Winning Wagers***

10.1 All wagers placed with a Casino Operator shall be paid, taken or disposed of by the Casino Operator strictly in accordance with these rules. A player’s entitlement to Winnings shall be governed by and determined in accordance with the rules, irrespective of any overpayment by the Casino Operator, and the Casino Operator shall be entitled to recover any such overpayment.

***11.0 Unclaimed Wagers and Winnings***

11.1 Players are responsible for claiming and collecting winning wagers, Winnings and Gaming Machine credits due to them pursuant to these rules.

11.2 Subject to any express provision in these rules that may apply, where a winning wager or Gaming Machine credit is, or Winnings are, not collected by a player, the Casino Operator shall hold and dispose of it or them in accordance with any Minimum Operating Standards.