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| **Identify player** |
| Name or ID of staff member who identified sign of harm: | Date: | Time: |
| Information to help staff identify the player (name or identifying feature) |  |
| Sign of harm identified: 7 signs or other signs**Circle one or describe**  |
| 2 or more withdrawals from ATM or EFTPOSAttempting to borrow money from staff or other customers.Waiting to gamble as soon as the venue opens9 or more consecutive sweeps | Visibly angry or distressed Leaving children in car or unattended at the venueRefusing to stop gambling when venue is closing or appearing unable to stop gambling Other signs: [describe] |
| **Record of conversation** |
| Staff member who spoke to the player: | Date: | Time: |
| Summary of conversation |  |
| Any further action taken in respect of the player |  |
| **Venue manager’s review** |
| Has staff member taken appropriate action following the harm identified? | Yes / No |
| Is any further action required in respect of the player? [Specify what action required] |  |
| Any further action required: |  |
| Signed: | Date:  |