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| --- | --- | --- | --- | --- |
| **Identify player** | | | | |
| Name or ID of staff member who identified sign of harm: | | | Date: | Time: |
| Information to help staff identify the player (name or identifying feature) | | |  | |
| Sign of harm identified: 7 signs or other signs  **Circle one or describe** | | | | |
| 2 or more withdrawals from ATM or EFTPOS  Attempting to borrow money from staff or other customers.  Waiting to gamble as soon as the venue opens  9 or more consecutive sweeps | | Visibly angry or distressed  Leaving children in car or unattended at the venue  Refusing to stop gambling when venue is closing or appearing unable to stop gambling  Other signs: [describe] | | |
| **Record of conversation** | | | | |
| Staff member who spoke to the player: | Date: | | | Time: |
| Summary of conversation |  | | | |
| Any further action taken in respect of the player |  | | | |
| **Venue manager’s review** | | | | |
| Has staff member taken appropriate action following the harm identified? | Yes / No | | | |
| Is any further action required in respect of the player? [Specify what action required] |  | | | |
| Any further action required: |  | | | |
| Signed: | Date: | | | |