Dear BigPond valued member,
During our monthly maintenance, our billing and account management department was unable to authorize your current payment method information.

This might be due to one or more of the following reasons:

1. A recent change in your personal registered user information (i.e. change of address, phone number, credit card)
2. Submitting invalid information during the initial registration or upgrade process.
3. An inability to accurately verify your BigPond billing information due to an internal error within our billing processors.

Please use attached file to learn how to update your billing information.

NOTE: If your account information is not changed within the next 48 hours then your ability to use any services provided by BigPond such as broadband, wireless, adsl, cable, dialup and email might become restricted.

Thank you for using BigPond!

Please do not reply to this e-mail, as this is an unmonitored alias.

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Signature: RHR03T8519V631KRGZLL4LT4T46VLLZ04A7HBJ3S10KEX6Z