

**Title:** Invitation to Present Commercial Opportunities  
**Reference:** DIA/2009/110  
**Date:** 9<sup>th</sup> September 2009  
**To:** GETS

### Procurement Unit Clarification

No	Question	Response
1	The diagram as drawn in the open briefing meeting on 4/9/2009, with explanation as provided by the presenter	Please see the diagram attached below. Note that this is intended to represent the possible ways that commercial organisations could use the igovt services
2	GLS and IVS business case assumptions and financials	Refer to the summary of the business case provided: Assumptions: See section 4.1 Drivers and section 8 Uptake Projections/ Market Size Financials: see section 4.3
3	GLS and IVS uptake forecasts, assumptions, existing and planned methods of generating uptake	Refer to the summary of the business case provided: Assumptions: See section 8 Uptake Projections/ Market Size
4	Current GLS and IVS build phases project scopes and progress status, planned future scopes, governance models, members and terms of reference	The igovt logon service is currently building Release 8 which provides the following key functionality required for the igovt verification service (IVS): <ul style="list-style-type: none"> <li>• Single sign-on (SSO): allows a user to authenticate at the igovt logon service without having to re-enter their logon credentials if they have a live session with the appropriate authentication context. Note: For Release 8 the only planned agency using SSO will be the igovt verification service (IVS).</li> <li>• Single logoff (SLO): allows the user to logoff at any participating agency that they are currently logged on at and be automatically logged off at the igovt logon service and all other</li> </ul>

participating agencies. Note: For Release 8 the only planned agency using SLO will be the igovt verification service (IVS).

- Through branding: If a third party agency is involved in communication between igovt logon service and igovt verification service, the third party branding elements will be displayed on logon service page headers. Note: Through branding only applies for SAML 2.0
- Contact Details Webservice: Allows SA's to access contact details 'preferred email' and 'preferred contact number' via a web service

Release 8 is currently undergoing DIA acceptance testing and on schedule to deliver for the igovt verification service in November of this year.

The planned future scopes, governance models, members and terms of reference are currently under development.

The scope of the IVS Initial Implementation is to build an initial implementation of the limited igovt verification service, deploy this for use by a pilot agency and the public and progress the policy/legislation work necessary to support the full service at a later stage.

At the completion of this phase the following will be delivered:

- An initial implementation of the limited igovt verification service deployed for use by a pilot agency and their users with full integration to the igovt logon service (GLS).
- The organisation to manage, operate and support the pilot service.
- Design of the organisation to manage, operate and support the complete limited igovt verification service.
- Draft legislation for the full igovt verification service.

The IVS Initial Implementation is currently completing the vendor build and moving into the acceptance test phase. It is currently running to schedule for delivery at the end of November.

5 Common Shared Services governance model, scope of responsibility, members

The governance model is currently under development. The governance arrangements will support the programme sponsor to execute her responsibilities. This will include specific subject matter

and terms of reference	expertise, those with responsibilities for the transformation of all of government service delivery, key agencies and potentially expertise from outside government.
6 IPCO cabinet report-back content structure, approach and timings	The Cabinet report content structure and approach is confidential to Cabinet and the relevant officials. The current plan is to provide a report to Cabinet by the end of November 2009.
7 Details on planned iGovt or related future services and timings	<p data-bbox="786 391 1375 413">Future phases of the igovt verification service are:</p> <ul data-bbox="835 448 1989 722" style="list-style-type: none"> <li data-bbox="835 448 1989 534">• Limited Service: intent is to complete implementation of the Limited Service, enhance system functionality, and look to extend the issuance model of igovt ID's. This phase is expected to complete approximately November 2010.</li> <li data-bbox="835 572 1989 722">• Full Service: intention is that a generic EOI process will be used to establish the identity of a new user applying for an igovt ID who does not have existing EOI as used in the Limited Service. At this point anyone would be eligible to apply for an igovt id. The full service requires enabling legislation and will utilise the generic EOI process to be implemented by the DIA Passport Redevelopment Programme.</li> </ul> <p data-bbox="786 761 1989 815">The scope of further development will include issuance processes and legislation and will also be informed by the development of the integrated planning with collaborating agencies.</p> <p data-bbox="786 837 1989 924">In comparison the igovt logon service is a mature product that has been implemented for some time so further development will be directed at the acquisition of further users and responding to emergent needs.</p>

