

## Spam complaints – September 2008

During the month of September **259** spam complaints were received in total. The following tables are a breakdown of the type of spam, its origin and the reason for the complaint.

Type of spam	Number received
Email	250
SMS (i.e. text message)	9

Origin of spam	Number received
New Zealand	84
Overseas	149

**NOTE:** These figures will not match the total number of complaints made during the month because they relate only to complaints made using our online complaint form.

Complaint reason	Number received
I did not subscribe to this	216
The message did not contain an unsubscribe facility	202
Contains sexual content	82
I have previously unsubscribed and the message continues to be sent	8
Other reasons	77

**NOTE:** Complainants are able to tick more than one reason for their complaint.