

Spam complaints – November 2008

During the month of November **270** spam complaints were received in total. The following tables are a breakdown of the type of spam, its origin and the reason for the complaint.

Type of spam	Number received
Email	265
SMS (i.e. text message)	5

Origin of spam	Number received
New Zealand	123
Overseas	144

NOTE: These figures will not match the total number of complaints made during the month because they relate only to complaints made using our online complaint form.

Complaint reason	Number received
I did not subscribe to this	169
The message did not contain an unsubscribe facility	143
Contains sexual content	43
I have previously unsubscribed and the message continues to be sent	21
Other reasons	89

NOTE: Complainants are able to tick more than one reason for their complaint